

# **Prior Authorization**

**Quick Reference Guide** 

**Updated August 2019** 

# IMPORTANT INFORMATION

Prior authorization requests should be submitted on a UMMSHP Preauthorization Form along with sufficient clinical documentation via fax. To ensure timeliness of prior auth requests, documentation submitted shall include, but is not limited to:

- Completed Preauthorization Form
- Treatment received to date
- Current medical health status
- A proposed treatment plan, when applicable

#### Preauthorization request forms available online at:

Maryland Medicaid (University of Maryland Health Partners)
www.UMHealthPartners.com For Providers

Fax to: 410-779-9336 / 443-552-7407 / 443-552-7408

Medicare D-SNP (University of Maryland Health Advantage)

www.UMMedicareAdvantage.org For Providers

Fax to 844-328-5952

Call 800-730-8543 / 410-779-9359 for telephonic inquiries for prior authorization

# OUT OF NETWORK

**AUTHORIZATION** 

**NOT REQUIRED** 

Before seeking Out of Network care members should speak with their Primary Care Physician. All services rendered Out of Network require prior authorization, including ambulatory surgical centers (ASC) and freestanding facilities, except for the following:

- Urgent or Emergent care
- Maryland Medicaid Self-Referral Services (e.g. School-Based Health Centers, family planning services, renal dialysis for University of Maryland Health Partners members)

See **UM Health Partners** member handbook for a full listing of benefits and Self-Referral Services. See **UM Health Advantage** Evidence of Coverage for a full listing of benefits.

UMMSHP does not require authorization for most office, and/or outpatient ambulatory based services provided by an in-network provider and/or in-network freestanding facility.

- Acupuncture (Medicaid only)
- Cardiac Cath
- Chemotherapy
- Chiropractic Services (underage 21)
- Cholecystectomy (Laparoscopic)
- Colonoscopy
- Cystoscopy (Cystectomy, w/Urethroscopy, w/Lithotripsy)
- Diabetic Education (Self-Management Training, Nutritional Counseling, Screening and Supplies)
- Dialysis
- DME/DMS Purchase less than \$500
- Endoscopy (EGD, ERCP)
- Emergency/Urgent Care (within U.S.)
- Hearing Screening
- Hysteroscopy/Hysterectomy
- Laboratory/Pathology
- Nutrition Counseling
- Observation

- Office Visits for Physician/Practitioner Services
  - Primary Care including Wellness and/or Preventative Visits,
    - Immunizations/Vaccinations, ESPDT
  - Specialist Consultations/Evaluations
  - Pain Management
     Consultations/Evaluations
  - Podiatry\* including Diabetes care services, and routine foot care vascular disease affecting lower extremities
  - o Prenatal & Postpartum
- Radiation Therapy
- Radiology screenings including:
  - Bone Density, Mammograms, AAA
     Ultrasound, OB Ultrasound, Low Dose Lung
     CT
- Radiology services performed by freestanding radiology network providers including:
  - CT, CTA, Digital X-ray, MRI, MRA, Nuclear Stress Test, PET, Ultrasound
- Sleep Studies

# AUTHORIZATION REQUIRED

Verification of eligibility, and/or benefit information, or authorization is not a guarantee of payment. Authorizations are subject to eligibility requirements and benefit plan limitations and assumes that providers bill with codes billable under the current Medicaid or Medicare Fee Schedule.

#### **HOME VISITS**

Concurrent or additional home visits after the Initial Evaluation visit for:

- Skilled Nursing
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- Home Health Aide
- Home Infusion
- Hospice (Medicaid only)
- Private Duty Nursing under 21 years of age (Medicaid only)

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#### **INPATIENT ADMISSIONS**

All elective and emergent admissions, including skilled nursing facility and long-term care facility.

### **OUTPATIENT**

- Acne Surgery
- Audiology
- **Bariatric Surgery**
- Biofeedback
- Bone Marrow Biopsy, Harvesting, Transplantation
- Bone Stimulation
- Cell Harvesting (stem cell, t-cell)
- Chemodenervation
- Chemical Peels, Dermabrasions
- Clinical Trials
- Cosmetic Surgery
- DME/DMS Purchase over \$500 and all Rentals and/or Repairs

- Facet Joint Injections
- Hearing Aids
- Meals Post-Discharge Hospital or SNF
- Nerve Block
- Neurostimulation
- Non-Emergency Ambulance Transport (Medicare only)
- Oral and Maxillofacial Surgery
- Pain Management Procedures Joint, **Trigger Point & Spinal Injections**
- Pharmacy see Carve Outs/Delegation below
- Plastic Surgery

- Radiology services performed by **outpatient hospital** radiology providers including: • CT • CTA • Digital Xray • MRI
  - $\circ\,\mathsf{MRA}\,\circ\,\mathsf{Nuclear}\,\mathsf{Stress}\,\mathsf{Test}\,\circ\,\mathsf{PET}$
  - Ultrasound
- Reconstructions, Reductions, **Implantations**
- Skin/Subcutaneous Tissue Excisions, Removal of Lesions
- Sterilization
- Telemedicine and remote patient monitoring
- Vein Ablation Therapy, Ligation or Stripping

#### REHABILITATIVE THERAPIES

#### Concurrent or additional home visits after the Initial Evaluation visit for:

- **Physical Therapy**
- Occupational Therapy
- Speech Therapy
- See Carve Outs/Delegation for under 21

- **Seating Evaluations**
- Pulmonary &/or Cardiac Rehab (Medicaid only; Medicare auth required only after 36 sessions exhausted)

# **Medical Injectables**

- J9271 (Keytruda)
- J9355 (Herceptin)

- J9299 (Opdivo)
- J9145 (Darzalex)

# **CARVE OUTS/DELEGATION**

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Pharmacy: CVS Caremark Member Services 855-566-8397 CVS Caremark Prior Authorization 877-418-4133

Pharmacy: CVS Caremark Member Services 844-786-6762 CVS Caremark Prior Authorization 855-344-0930 All Part B versus Part D determinations

Prior Authorization for Formulary and Non-Formulary products requiring: PA (Prior Authorization), QL (Quantity Limit), or ST (Step Therapy) Formulary Search Tool online at: www.UMHealthPartners.com For Providers → Pharmacy Information → Find a Drug or Pharmacy

Formulary Search Tool online at: www.UMMedicareAdvantage.org For Providers → Pharmacy Information → Find a Drug or Pharmacy

Mental Health/Substance Use Disorder: Specialty Behavioral Health System 800-932-3918

Beacon Health Options 844-470-6334

Dental (Children/Pregnant Women): Healthy Smiles 855-934-9812 Vision: Superior Vision 800-879-6901

Vision: Superior Vision 844-475-6334

Non Emergent Medical Transportation: Local Health Department

- Maryland Medical Assistance Beneficiary Hotline 800-492-5231:

  - **Emergency Transportation**
  - HIV/AIDS services (viral load, genotypic, phenotypic, or other resistance testing)
  - Medical DayServices
  - Outpatient PT, OT & ST for recipients under the age of 21
  - Personal Care Services
  - Speech Augmentation

MEDICARE D-SNP (UNIVERSITY OF MARYLAND HEALTH ADVANTAGE)

Mental Health & Substance Use Disorder:

Dental: DentaQuest 844-474-6334

**Non Emergent Medical Transportation: 844-476-6334** 

**Hospice:** Original Medicare